

CERTIFICATE II IN COMMUNITY SERVICES



WAYS YOUTH TRAINING - PATHWAYS TO YOUR CAREER

Smart & Skilled: JobTrainer

NESA Approved

Working in Community Services means supporting individuals, groups or the community to make positive changes. If you have the desire to help others then this course is for you.

CAREER OPPORTUNITIES

Case Worker/Manager
Community Services Worker
Mental Health Support Worker
Youth Worker

March 2024 - May 2024

Monday - Wednesday

TIFFANY PLAZA, 422 OXFORD STREET, BONDI JUNCTION, 2022

QUALIFICATION DESCRIPTION

This qualification may be used as a pathway for workforce entry as community services workers who provide the first point of contact and assist individuals in meeting their immediate needs.

The course places a great emphasis on interpersonal skills, personal safety and working with people from different cultural backgrounds.

At this level, work takes place under direct, regular supervision within clearly defined guidelines.

COURSE CORE UNITS

CHCCOM001	PROVIDE THE FIRST POINT OF CONTACT
CHCCOM005	COMMUNICATE AND WORK IN HEALTH OR COMMUNITY SERVICES
CHCDIV001	WORK WITH DIVERSE PEOPLE
HLTWHS001	PARTICIPATE IN WORKPLACE HEALTH AND SAFETY
BSBWOR202	ORGANISE AND COMPLETE DAILY WORK ACTIVITIES
CHCCDE003	PROMOTE ABORIGINAL AND / OR TORRES STRAIT ISLANDER CULTURAL SAFETY
FSKLRG11	USE ROUTINE STRATEGIES FOR WORK-RELATED LEARNING
FSKOCM07	INTERACT EFFECTIVELY WITH OTHERS AT WORK
BSBWOR201	MANAGE PERSONAL STRESS IN THE WORKPLACE

Units may be subject to change*

THE COURSE ALSO INCLUDES

- Industry visits and relevant guest speakers covering a range of fields (youth, aged care, disability, Indigenous, CALD, and more)
- Project based work with peers, partners and within the local community
- Career guidance and working on individual strengths
- Assistance with preparing and looking for work. This includes a resume, cover letter and assistance with interview techniques
- Work experience and links to employers, or traineeships in area of choice
- Links to further education and training options
- One on one tutoring where required
- Links to support services

WHO ARE WAYS YOUTH TRAINING?

WAYS Youth Training (WYT) is a Registered Training Organisation (RTO) that specialises in interactive and practical courses for young people (age between 15-24 years old) with a high completion rate.

- Smart & Skilled: Check your eligibility for Job-Trainer/Scholarship courses.
- Smaller interactive classes that are customised to your individual needs and learning style with a high completion rate.



WAYS YOUTH TRAINING RTO 90114
THIS TRAINING IS SUBSIDISED BY THE NSW GOVERNMENT

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