



CHC22015

CERTIFICATE II IN COMMUNITY SERVICES

JULY 7TH - AUGUST 27TH, 2021

WEDNESDAY - FRIDAY

9 - 5 (25 HOURS)

NESA & CENTRELINK APPROVED

**TIFFANY PLAZA, 422 OXFORD STREET,
BONDI JUNCTION, 2022**

WAYS Youth Training RTO 90114

For more information or to enrol, contact us:

P: 9388 9455 / M: 0405 074 617/ E: training@ways.org.au

WHAT THE COURSE INCLUDES

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs.

The course places a great emphasis on interpersonal skills, personal safety and working with people from different cultural backgrounds.

At this level, work takes place under direct, regular supervision within clearly defined guidelines.

WHAT THE COURSE INCLUDES

CHCCOM001	Provide the first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities
CHCCDE003	Promote aboriginal and / or Torres Strait Islander cultural safety
FSKLRG11	Use routine strategies for work-related learning
FSKOCM07	Interact effectively with others at work
BSBWOR201	Manage personal stress in the workplace

Units may be subject to change*

THE COURSE ALSO INCLUDES

- Industry visits and relevant guest speakers covering a range of fields (youth, aged care, disability, Indigenous, CALD, and more)
- Project based work with peers, partners and within the local community
- Career guidance and working on individual strengths
- Assistance with preparing and looking for work. This includes a resume, cover letter and assistance with interview techniques
- Work experience and links to employers, or traineeships in area of choice
- Links to further education and training options
- One on one tutoring where required
- Links to support services

WHO ARE WAYS YOUTH TRAINING?

WAYS Youth Training (WYT) is a Registered Training Organisation (RTO) that specialises in interactive and practical courses for young people with a high completion rate of 71% average. WYT is an official alternative education program approved by the NSW Education Standards Authority (NESA). Students can transfer from school from 15 years of age.

WAYS Youth Training offers practical and meaningful skills-based learning in a safe and therapeutic environment that is individualised to each student's needs. Our training is fun, relevant and engaging. WYT (RTO 90114) has delivered Nationally Recognised Qualifications to 15-24 year olds since 2009. It is part of WAYS Youth & Family, which also provides support services to young people in health, recreation, education, mental health and case management for assistance with personal issues.

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WWW.WAYS.ORG.AU



**THIS TRAINING IS SUBSIDISED BY THE
NSW GOVERNMENT**



WAYS YOUTH TRAINING TIFFANY PLAZA 422 OXFORD ST BONDI JUNCTION

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